
OUTLINE

About the Brand Ambassador Agreement



**Prior to signing up as a Plexus Brand Ambassador,
This document is stipulated by Article 37 of the "Act on Specified Commercial Transactions"
It is a summary document that is obliged to be issued.**

Please be sure to read and understand the contents of this document (summary document) carefully before subscribing. This document is a document provided in accordance with the Act on Specified Commercial Transactions. The introducer must fully explain the contents of this book. The purpose of this document is to provide accurate and sufficient information to those who receive this document so that they can understand our business.

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■ Company Profile

Company Name: Plexus Japan K.K.
Represented by: Tarl Justin Robinson
Location: 〒106-0032
7-7-7 Roppongi, Minato-ku, Tokyo
Tri-Seven Roppongi 8F
Established: June 2025
Phone: 050-6862-3692
(Weekdays 10:00-17:00)
FAX : 03-6629-3392
Electronic mail: cs@plexusworldwide.jp
Website: <https://www.plexusworldwide.jp>

■ Products

【Product Name】 Bio Cleanse

Species: Foods containing vitamin C and magnesium
[Contents] 52.5g (0.875g x 60 tablets)

Country of origin: United States

Ingredients: Rice flour / magnesium hydroxide, sodium bicarbonate, HPMC, ascorbic acid, hesperidin

【Product Name】 Vital Biome

Species: Foods containing lactic acid bacteria and bifidobacteria

[Contents] 13.8g (0.46g x 30 tablets)

Country of origin: United States

Ingredients: Rice flour, Lactobacillus helvetix (Rosell-52), Bifidobacterium longum (Rosell-175), Bacillus coagulans Lactospore®, Bifidobacterium lactis (BI-04), Saccharomyces boulardii, medium-chain triglyceride powder, Bifidobacterium lactis Bi-07, Lactobacillus plantarum, Lactobacillus acidophilus (NCFM) / HPMC, pectin, gellan gum (contains dairy ingredients and soybeans)

*LactoSpore® is a registered trademark of Sabinsa Corporation. U.S. Patent No. US9579352.

【Product Name】 Slim Biome

Species: Foods containing chromium, xylo-oligosaccharides, and green coffee bean extract
[Contents] 97.8g (3.26g x 30 bottles)

Country of origin: United States

【Ingredients】 xylo-oligosaccharides, green coffee bean extract,

Chromium-containing yeast, Garcinia cambogia fruit extract, α-lipoic acid, mulberry fruit extract / citric acid, flavoring, sweetener (stevia), thickener (sodium carboxymethylcellulose), vegetable pigment, red beet pigment, cherry pigment, fruit pigment, silicon dioxide

■ Plexus Japan and Brand Ambassadors

Plexus and its affiliates are committed to providing the highest quality products and services. Plexus expects its Brand Ambassadors to reflect their image in their

relationships with customers and other Brand Ambassadors. As a Plexus brand ambassador, you are essentially at your own discretion to run the business, but in your brand ambassador role, it is in your mutual long-term interest to follow the highest standards of integrity and fair business practices.

■ Brand Ambassador Registration Conditions

Age: All applicants must be at least 20 years old and under 80 years old.

Residency: All applicants must reside in the country in which Plexus operates and sells products at the time of application and at all times while being a brand ambassador.

Application: The applicant is authorized to act as a Brand Ambassador by (1) completing the online application, (2) e-signing the Brand Ambassador Agreement, accepting and approving the summary document, and (3) Plexus' acceptance of the agreement. (The Brand Ambassador Agreement, brief document, and other required documents are available in the Help Center on the Plexus website.))

1. In order to be accepted by Plexus, the Brand Ambassador Agreement and other documents required for the contract in the country in which the applicant resides must be complete, accurate in all respects, and submitted by the Brand Ambassador.
2. The Brand Ambassador Agreement may be rejected by Plexus if the Brand Ambassador fails to provide a complete and accurate contract or fails to provide the appropriate documentation when requested. The right to accept a Brand Ambassador is reserved solely by Plexus for a period of 30 days.
3. Brand Ambassadors must provide Plexus with documentation proving their residency, work permit, and ability to legally conduct business in the country listed as their country of residence in the Brand Ambassador Agreement.

Mandatory Purchase: Purchase of eligible products is required.

Business Entity: If the applicant wishes to use the entity for Plexus' business, the applicant must be a person who has the authority to enter into a brand ambassador agreement and bind the entity. The applicant must submit a corporate or business entity application that includes (1) the corporate number of the business and (2) the My Number of all shareholders, partners, and owners of the business entity along with the Brand Ambassador Agreement. To verify the form of the entity, partner, shareholder or owner, and approved signatories, Plexus may at any time require the applicant to submit copies of the entity's organizational documents.

My Number: For the purpose of payment of remuneration and tax reporting (if required), Plexus requires Brand Ambassadors to provide a valid My Number. Failure to

provide this number may result in non-payment of commissions and/or termination of Brand Ambassador status.

Inaccuracies: If Plexus determines that the Brand Ambassador Agreement or the Business Entity Application contains inaccurate or false information, Plexus may terminate the Brand Ambassador Agreement immediately or void the Brand Ambassador Agreement from the outset. In addition, the Brand Ambassador is obliged to report any changes to Plexus from time to time that affect the accuracy of the contract.

Duration: The Brand Ambassador Agreement is valid for one year from the date of acceptance by Plexus. The Brand Ambassador Agreement will automatically renew every one year from the date of acceptance by Plexus, unless Plexus or the Brand Ambassador terminates the agreement prior to renewal in accordance with the terms of the Brand Ambassador Agreement and Policies and Procedures.

Non-Exclusive Territory: The Brand Ambassador's authority to exercise the rights of the Brand Ambassador and carry out activities under the Brand Ambassador Agreement does not include the granting of an exclusive franchise or exclusive territory to the Brand Ambassador, and the Brand Ambassador is not permitted to make such claims.

■ How to register as a brand ambassador

1. Application from the web
Site URL: <https://www.plexusworldwide.jp>
2. Application by Fax
Fill out the Brand Ambassador Application Form and send it to us.
3. Apply by mail
Fill out the Brand Ambassador Application Form and send it to us.

* For corporate and business entity applications, we only accept applications by fax or mail.

■ Purchasing products to become a brand ambassador

【Product Name】 Triplex Business Pack
Includes: Biocleanse × 2, Vital Biome × 2, Slim Biome × 4
[Product price] 70,000 yen (tax included)
[Volume] 370PV

■ Autoship (subscription) price

【Product Name】 Triplex
【Contents】 Bio Cleanse × 1, Vital Biome × 1, Slim Biome × 2
[Product price] 35,000 yen (tax included)
[Volume] 185PV

■ Payment Timing and Registration Completion

Procedures

The first order will be paid by credit card at the time of registration application.

After payment of the product price, the order will be confirmed and the membership registration procedure will be completed.

■ How to purchase the product

Order by phone: 050-6862-3692

Order by fax: 03-6629-3392

Ordering from the website: www.plexusworldwide.jp

■ How to pay for the product

We accept payment for products by credit card only.

Accepted credit cards: VISA, Mastercard, AMEX, JCB

* Payment by credit card can only be made in a lump sum overseas. We do not accept installment payments.

■ Product shipping and delivery time

Your order will be confirmed after payment of the product price is confirmed. After that, it will be delivered by a courier company from the consignment warehouse of Plexus Japan in a normal 3~4 business schedule. Delivery may be delayed under special circumstances such as year-end and New Year holidays, bad weather, disasters, etc.

■ Autoship (subscription) order

An effective way to maintain your "active" status is to set up an autoship order.

Every month, your product order is automatically confirmed and delivered, so you don't have to worry about forgetting your order.

The payment will be automatically made from your registered credit card or account, so please make sure that you have enough money on the payment date. You can change the contents, stop, and start settings from My Page. In addition, you can stop or change it at any time by phone, fax, or email.

* It is not possible to change the autoship (subscription) that has already been processed.

- If you apply by the 1st ~ 15th of each month, the processing date will be the 15th of that month.
- If you apply by the 16th ~ 31st of each month, the processing date will be the 1st of the following month.
- The product you select when you first order your Autoship subscription will be the default product for the following month's Autoship subscription unless you change it.
- The shipping interval for Autoship (subscription) is approximately 1 month.
- Your autoship (subscription) will automatically create an order every month until you cancel it, starting on

the day you sign up.

- If your credit card expires, it will not be automatically renewed. Please renew your credit card from My Page before the autoship (subscription) processing date.
- If payment cannot be confirmed for more than 3 consecutive months, autoship (subscription) will be suspended.

■ Annual Membership Fee

There is no annual membership fee.

■ Matters related to specific burdens

To earn points, bonuses, and commissions, all Brand Ambassadors must be Certified Brand Ambassadors. Authorized Brand Ambassadors are required to pay an annual membership (PAM). To be eligible, you must have at least 185 PVs from individual purchases by the end of each month's cycle.

■ Payment of commissions (specific profits)

Plexus Commission Plans

(<https://static.plexusworldwide.com/Japan-Comp-Plan-JP.pdf>)

Brand Ambassadors who meet the qualifications and comply with the contract will be paid a commission. Commissions will be paid by depositing funds into the Brand Ambassador's bank account or an e-wallet account provided by a third-party provider selected by Plexus. The minimum payment amount for commissions and bonuses is 1,000 yen or more after deducting applicable administrative fees. If the minimum payment amount is less than 1,000 yen, it will be carried over until it exceeds 1,000 yen.

■ Cycle of commission period

The monthly cycle¹ for the commission period begins at 12 a.m. ET on the first day of the month and ends at 11:59 p.m. ET on the last day of the month. Rank in each monthly cycle is determined by the highest rank that meets all qualifications. This is considered the "commission payment rank".

■ Disclaimer

This year's exchange rate is set at 140 yen for 1 US dollar. This rate is reviewed annually and is subject to change. It is also subject to change at any time due to significant and unexpected fluctuations in the foreign exchange market.

■ Cancellation of Brand Ambassador

1. Termination

- (1) If you wish to cancel your Brand Ambassador status, you can do so at any time by filling out the "Cancellation Application" and submitting it to Plexus. (Even after the cooling-off period has

elapsed)

- (2) If a Brand Ambassador violates the terms of the contract, Plexus may terminate the contract.
- (3) In the event of termination of the Brand Ambassadorship, Plexus may, at its sole discretion, retain the Brand Ambassadorship or dissolve the Sponsor and remove it from the Sponsorship.
- (4) If a Brand Ambassador's e-wallet account is terminated, the Brand Ambassador's e-wallet will remain active unless or until the third-party e-wallet provider cancels it in accordance with its terms and conditions.

2. Return of Confidential Information

The Brand Ambassador must return to Plexus all Confidential Information (including information derived therefrom) under its direct or indirect control at the end of the Contract or at Plexus's request. If the Confidential Information cannot be returned because it is in electronic form, the Brand Ambassador shall permanently delete and erase the Confidential Information at the end of the contract or upon request.

3. Brand Ambassador Redemption

In the event of termination by the Brand Ambassador or Plexus, we will repurchase any products currently available for sale purchased by the Brand Ambassador in the 12 months prior to the date of termination in accordance with Section 40-2 of the Specified Commercial Transactions Act. Products are commercially reusable and "currently available for sale" as long as they are within the applicable best-before date. If Plexus has notified the Brand Ambassador that the product is seasonal, discontinued, or special sale, the Brand Ambassador may not return the product for repurchase.

4. Effect of termination for breach of contract

- (1) Brand Ambassadors who have been terminated by Plexus must wait one year to register as a new Brand Ambassador.
You must also apply to Plexus through the Compliance Department before applying. This application includes an affidavit that must be notarized, prepared to be charged with perjury, and confirms that the brand ambassador has not had any interest in any brand ambassadorship in the past one year.
- (2) Upon termination of the contract, the Brand Ambassador loses all rights held by the Brand Ambassador. Your status as a brand ambassador and the brand ambassador business will be withdrawn and terminated. Damages that Plexus has likely suffered and will suffer in the future as a result of a breach

of the Brand Ambassador include, but are not limited to, all or any of the following: (a) loss of goodwill, loss of value of Plexus' confidential information and trade secrets, (b) loss of portion of Plexus' business value, (c) loss of future profits; The brand ambassador agrees that any outstanding commissions will be forfeited to the company in order to offset part of the damage.

- (3) Plexus may elect to reorganize the downline organization of a brand ambassador who has been terminated for a violation in a manner that serves the best interests of the downline organization and upline.
 - (4) In the case of dissolving a brand ambassadorship with multiple beneficiaries, the following applies:
 - ① The withdrawing beneficiary must relinquish all rights and interests in the brand ambassadorship.
 - ② Plexus cannot split or reassign downline organizations.
 - ③ Plexus is unable to split fees between past and current beneficiaries of brand ambassadorship.
5. Effects of voluntary termination by brand ambassadors
- (1) A Brand Ambassador who has not violated the Agreement may terminate the Contract at any time for any reason, by completing and submitting documents signed by all persons listed in the Brand Ambassador Agreement. Termination will be effective on the date Plexus receives written notice, but may be delayed until the following month if the Brand Ambassadorship has current volumes, and the termination may be better processed and postponed until the following month. If a brand ambassador violates the contract, he or she may not voluntarily or unilaterally terminate the contract until the next longer date: (a) the last day of the contract renewal period, or (b) the last day of the period during which the brand ambassador was in breach of the contract; In this case, any remedy for breach of contract may be elected, and the Brand Ambassador shall not be entitled to receive any commission during that period, as determined by Plexus in its sole discretion.
 - (2) Upon termination of the agreement, your position as a brand ambassador and all rights related to the brand ambassador business will be canceled and terminated.
 - (3) Brand Ambassadors who voluntarily terminate

their Brand Ambassador Agreement may reapply as Brand Ambassador under a new sponsor after one (1) year from the date on which Plexus receives written notice of termination. During this one-year period, a brand ambassador who voluntarily terminates will not be able to participate in brand ambassador duties or have a beneficiary of brand ambassadorship.

- (4) Brand Ambassadors cannot voluntarily terminate their contract with Plexus if they do not have a good relationship with them. This condition is at the discretion of Plexus, including, but not limited to, the following conditions: (a) your eligibility as a temporary Brand Ambassador, (b) your Brand Ambassador status is pending, suspended, or probationary, (c) your Brand Ambassador status is under investigation but no formal disciplinary action has been taken, or (d) you have been notified of your intention to terminate your Brand Ambassador Agreement.

■ Product Inspection and Approval

Brand Ambassadors are required to inspect products upon arrival. If the product is damaged in transit, missent due to a mistake by Plexus, or is of substandard quality, we will replace the product provided that the brand ambassador notifies Plexus within 5 business days of receipt of the product. Plexus will issue a return label for the goods and immediately send you a replacement order. Upon receipt of the item, Plexus will conduct an inspection and, if an exchange is not possible, Plexus will refund the price of the returned item. If Plexus is not notified of a product defect within five (5) business days, we will assume receipt of the delivered product.

■ Returns, refunds, and exchanges

1. Plexus 30-Day Money-Back Guarantee / 30-Day Satisfaction Guarantee

If a brand ambassador is dissatisfied with a Plexus product, it will be subject to the cooling-off provisions of the Specified Commercial Transactions Law. You can get a full refund by contacting customer service within 30 days of the date of purchase. Commissions paid to the Brand Ambassador or its upline for refundable products may be deducted from the Brand Ambassador's account and, if applicable, from the Brand Ambassador's Upline account. To receive a refund, the Brand Ambassador must contact Customer Service to obtain approval for the refund process and additional instructions. Any promotions, bonuses, winnings, etc. under the Plexus commission plan achieved as a result of these purchases will be cancelled and the amount will be deducted from the refund to the Brand Ambassador.

2. **Direct Customer Transactions Returns**

Brand Ambassadors are required to comply with Plexus' 30-day money-back guarantee, which applies to all customers who purchase such products outside of the Brand Ambassador's corporate licensing website. In order to process customer returns, the Brand Ambassador must collect customer contact information for unused products and original packaging, as well as the customer's full name, phone number, and email address, and contact Plexus customer service for additional instructions regarding the authorization and refund/exchange process. Plexus will ship a replacement for the returned product. Shipping and delivery costs for returning products shall be fully borne by the Brand Ambassador, unless prohibited by law.

3. **Impact of Returns and Refunds on Brand Ambassador Commissions**

Commissions paid to Brand Ambassadors and their uplines for products returned by Brand Ambassadors may be debited from the respective Upline's Brand Ambassador's account or deducted from current or future commission payments. The Brand Ambassador agrees not to rely on the volume of the downline organization at the end of the commission period, as the return may result in a change in rank or commission payments.

■ **Important Matters under the Act on Specified Commercial Transactions**

When inviting to Plexus Japan, please fully explain the following:

- Prior to solicitation, specify the name of the supervisor and solicitor in the chain sales transaction, and inform the purpose of solicitation
- About product type, performance, quality, etc.
- Specific Burdens Associated with this Transaction, such as Product Purchases
- Specific profits and remuneration (commission plan) obtained in this transaction

In addition, please fully explain important matters that may affect the other party's judgment without notice. When soliciting the conclusion of a contract or in order to prevent the termination of a contract, you must not knowingly tell false information about the above matters.

■ **Compliance matters, prohibited acts, and unethical acts**

【Matters to be observed】

1. Prior to the solicitation, please inform the other party of the Plexus company name, name and brand ambassador, the purpose of the solicitation for a business with a specific burden, the type of product, and that the business is a chain sales transaction under the Specified Commercial Transactions Act. (Article 33-2 of the Act on Specified Commercial Transactions)

2. When explaining Plexus for the first time, be sure to deliver and explain a "summary document" regardless of the other party's intention to enter into a contract. (Article 37 of the Act on Specified Commercial Transactions, Obligation to Deliver Documents)
3. When soliciting, please understand the business of Plexus and have the applicant fill out the application form at their own will. In the case of online registration, please register at your own will.

[Prohibited acts] * Article 34 of the Specified Commercial Transactions Law, etc.

1. Solicitation without explaining important matters such as the purpose of solicitation, the type of product, and specific burdens.
2. Solicitation for the conclusion of a contract for a transaction involving a specific burden in a place other than a place where the public enters and exits without informing the purpose of solicitation.
3. Saying or doing something that is different from the facts without explaining the type of product to be sold, quality, performance, price, etc. (Do not explain the effects and efficacy of products other than pharmaceuticals)
4. To intimidate and embarrass the other party in order to prevent the conclusion of a contract or the termination of a contract
5. When soliciting brand ambassadors, soliciting them by saying or doing things that mislead the other party's judgment, such as "it will definitely lead to income" or "anyone can earn a high income."
6. Failing to explain how to return or refund purchased products, their conditions, or their rights and methods regarding "cooling off", and to behave in a way that is not true.
7. Soliciting, referrals, or recommending activities for long periods of time or at inappropriate times.
8. Unauthorized use of trademarks (logos) or trade names owned by Plexus
9. Publishing advertisements to an unspecified number of people using the media, etc.
10. Violating or suspected of violating the Act on Specified Commercial Transactions, the Criminal Code, or the Pharmaceuticals and Medical Devices Act (Act on Securing the Quality, Efficacy and Safety of Pharmaceuticals and Medical Devices, etc.)
11. Recommending non-Plexus chain sales transactions and other products to brand ambassadors (effective after cancellation)
12. Forcibly continuing solicitation to the other party who has been told that "I will not sign a contract" or "I will refuse because I am not interested"

[Unethical acts]

Brand Ambassadors must always be ethical when

conducting Plexus brand ambassador duties. Brand ambassadors are not allowed to engage in unethical activities. Examples of unethical conduct include, but are not limited to:

1. Selling products in retail stores or on unauthorized websites
2. Use the credit card or other payment method of any other brand ambassador or other customer without their express written permission.
3. Unauthorized use of Plexus confidential information
4. Cross-company solicitation (including aiding and abetting cross-company solicitation) and cross-line solicitation (including aiding and abetting cross-line solicitation)
5. Submitting a payment when you don't have enough funds
6. Soliciting revenue for brand ambassador duties that does not comply with the provisions of our policies and procedures.
7. make any false statements or misrepresentations of any kind, including, but not limited to, untrue or misleading representations or sales proposals as to the quality, availability, grade, price, payment terms, right of refund, warranty, or performance of the goods;
8. Personal conduct that discredits Plexus or its brand ambassadors
9. Violating laws and regulations related to brand ambassador operations
10. Failure to fulfill your responsibilities as a sponsor
11. Violate the Plexus Code of Ethics or the Code of Ethics of the Japan Door-to-Door Sales Association.
12. Violate any of the terms set forth by Plexus.

■ Prohibition of hype and prohibition of providing e-mail advertisements to unsolicited persons * Article 36, Article 36-3 of the Specified Commercial Transactions Law
You may not create business ads to sell or solicit Plexus products without the company's permission. You are also prohibited from providing e-mail advertisements to non-consenting parties.

【Notes】

- Don't share with anyone anything specific about the commissions you've earned (e.g., a screen showing your commission statement or bank transfer). Tell them about your commission plan and what you can accomplish for your efforts.
- Don't promise success or suggest that you can get a tangible amount of money. (This includes expressions such as being able to repay loans for houses and cars, and being able to pay for living and travel expenses.))
- Do not use expressions about living in luxury. (This includes photos of luxury cars, luxury apartments,

luxury resorts, etc.))

- Don't mislead others by claiming that Plexus products are the best in the world or that they are significantly better than others.
- Do not use photographs, literature, videos, or materials that have not been approved by Plexus for product promotions or business opportunities.
- Do not use third-party before/after photos or photos of questionable authenticity. (Photos must be approved in writing by Plexus prior to use.))
- Do not use photos of other brand ambassadors without their written approval.
- If the person attempting to use any of the Plexus products has health concerns, we encourage them to consult their doctor.

Connection of defence

If you use loan tie-up sales, credit purchase mediation, or credit card payment under the Installment Sales Act, you can defend against suspension of payment.

Please note that Plexus does not offer installment sales.

■ Court of Jurisdiction

In the event of a dispute for any reason, the Tokyo District Court shall be the court of jurisdiction in the first instance.

■ Change, notification, and consent to contract documents, etc.

Plexus reserves the right to make changes to the terms and conditions.

Plexus will notify you of any changes or portions of the changes by posting them on the Website or by contacting you otherwise. If a Brand Ambassador engages in a new position, renews his or her qualifications, or receives a commission after notification of the change, he or she will be deemed to have accepted and agreed to the changes to the Agreement.

Guidelines for solicitation based on the Act on Specified Commercial Transactions

[Administrative Regulations]

1. Clarification of name, etc. (Article 33-2 of the Act)
2. Prohibited Acts (Article 34 of the Act)
3. Display of advertisements (Article 35 of the Act)
4. Prohibition of hype, etc. (Article 36 of the Act)
5. Prohibition of providing e-mail advertisements to unsolicited persons (Article 36-3 of the Act)

6. Delivery of documents (Article 37 of the Act)
7. Administrative Penalties and Penalties

[Civil Rules]

8. Termination of contract (cooling-off system) (Article 40 of the Act)
9. Early Termination and Return Rules (Article 40-2 of the Act)

10. Cancellation of an application for a contract or a declaration of intention to accept it (Article 40-3 of the Act)
11. Request for injunction against the actions of the business operator (Article 58-21 of the Act)

■ Handling of Personal Information

All personal information provided by the applicant in the application for Brand Ambassador will be used only for the purpose of evaluating the application, the Brand Ambassador Agreement and the related activities of the Brand Ambassador. The Brand Ambassador authorizes Plexus to disclose contact information to the Brand Ambassador's upline, the downline organization below the Brand Ambassador Referral Level 12, or the Brand Ambassador who is the "Emerald Ambassador" (as defined in the Commission Plan) of the Brand Ambassador's closest upline. Contact information can only be used for the Brand Ambassador's business.

- Personal information includes the name, address, email address, contact phone number, credit card information, account information, social security number, tax identification number, and other details of you, prospective customers, brand ambassadors and potential brand ambassadors. "Personal information" is defined as information that can identify an individual and information such as products and services purchased by the individual.
- Plexus recognizes the importance of protecting personal information and respects the privacy of our brand ambassadors to the fullest, manages and protects it, and strives to continuously improve and improve it.
- The personal information of brand ambassadors that Plexus has about will be used for the following purposes:
 - (1) To provide you with information about Plexus products, services, seminars, events, etc.
 - (2) For product shipment and marketing activities
 - (3) For advertising, printed materials, and sales activities
- Brand Ambassadors are responsible for managing personal information obtained through registration with Plexus, and must not leak it to third parties or use it for improper purposes.
- If you have any questions regarding the handling of personal information, please contact Plexus.

■ Conditions for achieving the Plexus rank

The 11 achievement ranks are listed below in order of promotion. To earn points, bonuses, and commissions, all Brand Ambassadors must be Certified Brand Ambassadors.

To be eligible, you must have at least 185 PVs from

individual purchases by the end of each month's cycle.

1. Brand Ambassador

- (1) Brand Ambassador Qualifications

★ Earn Plexus Points at the first level of the referral level

2. Senior Brand Ambassador

- (1) Be an Authorized Brand Ambassador
- (2) Have at least 2 certified brand ambassadors with 185 PVs or more

★ Earn Plexus points for the 1st ~ 3rd level of the referral level

3. Silver Brand Ambassador

- (1) Be an Authorized Brand Ambassador
- (2) Have at least 3 certified brand ambassadors with 185 PVs or more

★ Earn Plexus points for the 1st ~ 5th level of the referral level

4. Senior Silver Brand Ambassador

- (1) Be an Authorized Brand Ambassador
- (2) Have at least 3 certified brand ambassadors with 185 PVs or more
- (3) You must have a total of at least 50 Plexus points in your organization, of which 10 points come from outside of your primary leg

★ Earn Plexus points for the 1st ~ 5th level of the referral level

5. Gold Brand Ambassador

- (1) Be an Authorized Brand Ambassador
- (2) Have at least 3 certified brand ambassadors with 185 PVs or more
- (3) You have a total of 100 Plexus points in your organization, of which 15 are from outside of your primary leg

★ Earn Plexus points for the 1st ~ 5th level of the referral level

6. Senior Gold Brand Ambassador

- (1) Be an Authorized Brand Ambassador
- (2) Have at least 3 certified brand ambassadors with 185 PVs or more
- (3) You have a total of 250 Plexus points in your organization, of which 40 are from non-primary legs

★ Earn Plexus Points for the 1st ~ 6th tier of the referral level

7. Ruby Brand Ambassador

- (1) Be an Authorized Brand Ambassador
- (2) Have at least 4 certified brand ambassadors with 185 PVs or more
- (3) Your organization has a total of 500 Plexus points, of which 100 are from non-primary legs

★ Earn Plexus Points for the 1st ~ 6th tier of the referral level

8. Senior Ruby Brand Ambassador

- (1) Be an Authorized Brand Ambassador

- (2) Have at least 5 certified brand ambassadors with 185 PVs or more
- (3) You have a total of 750 Plexus points in your organization, of which 150 are from outside of your primary leg

★ Earn Plexus points at the 1st ~ 7th level of the referral level

9. Emerald Brand Ambassador

- (1) Be an Authorized Brand Ambassador
- (2) Have at least 6 certified brand ambassadors with 185 PVs or more
- (3) Your organization has a total of 1,500 Plexus points, of which 375 come from outside the primary leg

★ Earn Plexus points at the 1st ~ 7th level of the referral level

10. Sapphire Brand Ambassador

- (1) Be an Authorized Brand Ambassador
- (2) Have at least 6 certified brand ambassadors with 185 PVs or more
- (3) You have a total of 3,000 Plexus points in your organization, of which 750 are from outside the primary leg

★ Earn Plexus points at the 1st ~ 7th level of the referral level

11. Diamond Brand Ambassador

- (1) Be an Authorized Brand Ambassador
- (2) Have at least 7 certified brand ambassadors with 185 PVs or more
- (3) Your organization has a total of 4,500 Plexus points, of which 1,125 come from non-primary legs

★ Earn Plexus points at the 1st ~ 7th level of the referral level

■ Eligibility Requirements

The monthly cycle begins at 12 a.m. ET on the first day of the month and ends at 11:59 p.m. ET on the last day of the month. Rank in each monthly cycle is determined by the highest rank that meets all qualifications. This is considered the "commission payment rank".

If you do not meet the qualifications, you will not be paid bonuses and commissions. Commissions are paid in compression to qualified brand ambassadors on the upline.

If the monthly PV falls below 185 due to product returns/refunds, or if a return/refund occurs downline, the commission resulting from the return/refund may be debited from your account or deducted from your commission the next time.

■ Plexus Commission Plans

1. Plexus Points

For every brand ambassador with 185 PVs or more in your team, you'll earn Plexus points. The number of

points you can earn is the position of the brand ambassador in the team (up to 7 levels depending on the rank. References for ★ each rank). Each point has a yen-converted value (reward point value) based on the total commission amount. Your Plexus Points earnings are determined by multiplying the number of Points earned during the month by the reward point value.

The higher your monthly rank, the higher the level at which you can earn Plexus Points. (See each rank) ★

Referral Level	Brand Ambassador 185PV or more
1st stage	6 points
2nd stage	5 points
3rd stage	5 points
4th stage	4 points
5th stage	3 points
6th stage	2 points
7th stage	1 point

[Reward point value]

The value of Plexus Points is determined by dividing the total number of Plexus Points earned by all Brand Ambassadors in a single month by the total amount of the Brand Ambassador Pool for that month. The value of Plexus Points fluctuates slightly each month depending on the total number of Plexus Points and the amount of the Brand Ambassador Pool. Due to personal orders, the value of Plexus points will also increase if the personal volume exceeds 185 PV.

Example: Examples of organizations

introduction level	Number of Brand Ambassadors	Points per person	Points earned sum
1st stage	2 people	6 points	12 points
2nd stage	4 people	5 points	20 points
3rd stage	10	5 points	50 points
4th stage	22	4 points	88 points
5th stage	30	3 points	90 points
6th stage	50	2 points	100 points
7th stage	90	1 point	90 points
sum	208	—	450 points

If your Plexus points value for the month is 400 yen, you can earn 180,000 yen (450 points × 400 yen) from your Plexus points if you are eligible to earn points at all 7 referral levels.

2. Achievement Bonus

Reach Gold Brand Ambassador and Senior Ruby Brand Ambassador for the first time, maintain this

rank or higher for 4 consecutive months, and earn a one-time achievement bonus when you participate in the next Plexus event.

rank	Bonus Amount
gold Brand Ambassador	JPY 140,000
Senior Ruby Brand Ambassador	JPY 448,000

3. Emerald Pool Bonus

Brand Ambassadors who reach each rank of Emerald, Sapphire and Diamond each month will earn a share of the Emerald Pool. The Emerald Pool consists of 3% of the company's overall commission pool.

4. Sapphire Pool Bonus

Brand Ambassadors who reach each rank of Sapphire Diamond each month will earn a share of the Sapphire Pool. The sapphire pool consists of 1% of the company's overall commission pool.

5. Diamond Pool Bonus

Brand Ambassadors who reach the Diamond rank every month can earn a share of the Diamond Pool. The diamond pool consists of 1% of the company's overall commission pool.

6. Diamond Re-entry

When your monthly volume reaches 6,000 points, you can re-enter your position as a Diamond member directly below your original position and start a new business. You may earn twice as many Plexus points and other rewards. Re-entry positions will operate in exactly the same way as the original positions and will be subject to the same guidelines, qualifications and policies.

*Plexus does not guarantee any income or earnings. Individual income and profits fluctuate. Success depends on sales, hard work, enthusiasm, leadership abilities, economic and market conditions, and the cost of running a business.

*These figures do not take into account the expenses incurred by the brand ambassador in operating and promoting the business, so they do not represent the profit or loss of the brand ambassador.

■ Important notes on commission plans

Commission Qualification: In order to earn commissions and bonuses, you must be certified by the time your commissions are finalized. To qualify for the Monthly Commission, you must have paid for your Plexus Annual Membership (PAM) and have at least 185 PV by the end of your monthly cycle. If you don't meet the qualifications, bonuses and commissions will be paid to the upline brand ambassadors who meet the qualifications. You can check your eligibility status on My Page.

Commission Volume: Individual sales of the entire company

Policies and Procedures: Brand Ambassadors are prohibited from selling Plexus products through the Internet, except through replicated websites provided by Plexus to Brand Ambassadors. There are also restrictions on how and where brand ambassadors can sell Plexus products. For the full Plexus policy and procedure, please visit My Page.

Compression: If an organization's Brand Ambassador does not meet the eligibility requirements for each month, the following actions will be taken:

During the commission calculation, the position of an unqualified brand ambassador is temporarily extinguished, and then a qualified brand ambassador rolls up (compresses) to take the position. The initial level of Brand Ambassadors who do not meet the qualifications and their downline Brand Ambassadors will remain the same, but the referral level will change, so the points awarded will be adjusted according to the new level. With compression, brand ambassadors in your organization won't lose income because they fail to qualify for the month.

Leg: This term refers to the brand ambassador (introductory level 1) and their respective organizations.

Referral level: The referral level is determined by who the referrer is. As a brand ambassador, I am at referral level 0. Brand Ambassadors who are directly introduced by themselves will be their own referral level 1. Brand Ambassadors who are directly introduced by their own referral level 1 brand ambassadors will be their own referral level 2. In this way, the number of stages continues to the bottom.

Under the Plexus commission plan, Plexus Points will be paid up to 7 levels from your position (even if you experience 7 or fewer compressions), depending on your commission payment rank.

Monthly commission payments: With the Plexus commission plan, commissions for direct referral commissions, Plexus points, achievement bonuses, and emerald, sapphire and diamond pool bonuses are paid monthly and paid out by the 15th of the following month.

Commission Payment Tier: If a Brand Ambassador does not reach their highest rank in a month, the title will be retained, but the commission will be based on the current achievement rank.

Referral Level: The level (number of stages) assigned to the brand ambassador in the downline after compression.

PV (Personal Volume): Point value assigned to a Plexus product. Brand ambassadors earn PV through private orders.

Plexus Points is a reward system based on PV. Earn Plexus Points from brand ambassadors in your organization. The number of points you can earn from each Brand Ambassador depends on the Brand Ambassador's PV amount and placement within your

organization.

Primary leg: This is the leg that has earned the most points in the organization during the monthly commission cycle.

Certified Brand Ambassador: A brand ambassador who is eligible for a commission on a monthly commission cycle.

Autoship: This refers to the continuous purchase of the same product or service at regular intervals each month.

Outer leg: Refers to the leg other than the primary leg in the organization.

■ Cooling-off

1. Until 20 days have elapsed from the date of receipt of the contract document or the first purchased product, whichever is later, the contract can be canceled (cooling-off) by notifying the contract in writing or by electromagnetic record (e-mail, etc.) for any reason.

* If you want to cool off in writing, please send it by a method that leaves a history such as simple registered mail or a specific record so that it can be delivered reliably.

2. In the event that the Brand Ambassador fails to perform the cooling-off period due to misidentification or intimidation due to misrepresentation or embarrassment due to intimidation, the Brand Ambassador may perform the cooling-off period for a period of 20 days from the date on which the above-mentioned documents for the elimination of the above-mentioned cooling-off obstruction are received, regardless of the lapse of paragraph 1.
3. In the event of a cooling-off period, the Brand Ambassador will not be liable for damages or penalties associated with this.
4. The cooling-off period will take effect when the Brand Ambassador sends a written statement to that effect (including electromagnetic records such as e-mails).
5. In the event of a cooling-off period, Plexus Japan will promptly refund all money paid by the Brand Ambassador, including but not limited to product fees and annual memberships.

※ Please note that the cooling-off system does not apply to Corporate Brand Ambassadors.

<Example of written notice: front side> < Example of written notice: back side>

post age	Postcards
	〒106-0032
7-7-7 Roppongi, Minato-ku, Tokyo	
Tri-Seven Roppongi 8F	
To Plexus Japan K.K.	

● Date of registration	
● Brand Ambassador ID	
● Name of the contractor	
● Address	
● Telephone number	
● Purchased product name	
● Amount	
● Name of the referrer	
The application on the above date will be withdrawn and the contract will be terminated.	

If you have any questions or concerns,

Please contact Plexus Japan Customer Support.

Contact us cs@plexusworldwide.jp

TEL : 050-6862-3692

Reception hours: Weekdays (excluding holidays) 10:00~17:00

Plexus Brand Ambassador Agreement

This Plexus Brand Ambassador Agreement sets forth the terms and conditions of the contract between the Plexus Brand Ambassador (hereinafter referred to as "Brand Ambassador", "You", and "I") and Plexus Japan K. K. (hereinafter referred to as "Company").

Capitalized terms defined in this Agreement shall have the meanings set forth in this Agreement or in Brand Ambassador's policies and procedures.

The parties agree as follows:

Article 1 Contract

"Agreement" means this Plexus Brand Ambassador Agreement, Policies and Procedures, Compensation Plan, Product Order Subscription Terms, , Business Entity Form (if any), Privacy Policy, Website Terms of Use, the Gaiyoshomen, and any other country-specific or situation-specific addendums between You and the Company .

These documents, in their present form and as amended by the Company, from time to time, are incorporated into this Agreement by reference and together constitute the entire agreement between You and the Company. In the event of any conflict between your Brand Ambassador Agreement and any other document or clause, your Brand Ambassador Agreement shall prevail.

Article 2 Consent

Upon receipt of the Brand Ambassador application, You will become a Brand Ambassador. You acknowledge that the Company may not accept your application.

Article 3 Independent Contractor

As a Brand Ambassador, You understand that You are an independent contractor and not an employee, agent, partner, legal representative, or franchisee of the Company. This means that the Company will not withhold or deduct any taxes from your compensation unless the Company is required to do so by law.

Article 4 Contract Period

This Agreement commences on the date You are accepted as a Brand Ambassador and ends one year later. This Agreement will automatically renew every one year from the date of your acceptance, unless You or the Company terminates the Agreement prior to renewal in accordance with the terms of this Agreement and its policies and procedures. We understand that You may decide not to renew your Agreement.

Article 5 Termination

The Company may terminate this Agreement at any time for any reason by giving written notice to You. If You terminate this Agreement within thirty (30) days after the execution of this Agreement, You will receive a full refund of the Sign-Up Fee and any other fees paid in connection with this Agreement. In the

event of termination of this Agreement for any reason, the Company shall comply with the terms and procedures set forth in this Agreement to the extent permitted by this Agreement and the Act on Specified Commercial Transactions (the “Act”). If you breach this Agreement, the Company may suspend You as a Plexus Brand Ambassador and terminate this Agreement. In the event of termination of this Agreement for any reason, You will forever lose all rights as a Brand Ambassador. After termination, You will not have any rights in respect of commissions, bonuses or other compensation, or in respect of your sales organization to which You were previously a member (“Downline Organization”).

Article 6 Credit Card Transactions

I authorize the Company to charge the credit card on file for the purchase of the Products. If your credit card on file is declined or cannot be charged for any other reason, You agree the Company can charge another credit card on file.

Article 7 Guarantee of Income

You understand that the Company does not guarantee that You will earn income or that the Company will generate a profit for your business. The Company will not represent to any other person that the Brand Ambassador is guaranteed income or profitability. You understand that your income is dependent on the sale of your products to end users.

Article 8 Representation of Products and Business Opportunities

You will not make any false, misleading or unsubstantiated statements about the products and the Company’s business opportunities. You will operate your business in an ethical manner and comply with all applicable laws, regulations and guidance. You agree not to make any statements at any time about the actual or potential earnings of the Plexus Brand Ambassador other than those set out in the current Income Disclosure Statement.

Article 9 Disclaimer and Compensation

You hereby indemnify the Company and its directors, officers, shareholders, members, partners, employees, agents, and assigns (collectively, the “Released Parties”) from any and all damages for consequential, punitive, or punitive damages arising out of your performance of your obligations under this Agreement. The Company will indemnify the Released Parties from any and all claims or liabilities arising out of your business. This includes any representations made in connection with the products, the business opportunities, driving a motor vehicle, or renting or using meeting or training facilities for your business.

Article 10 Consumption Tax/Value Added Tax

You understand and agree that the Company will collect all applicable Japan sales taxes and such other taxes as may be required by law based on the sales amount of all taxable goods sold to You.

Article 11 Amendments to this Agreement

Except for the dispute resolution provisions in Section 16, You understand that the Company may amend this Agreement and any documents referred to in this Agreement at any time. The amendments shall be effective when they are posted on the Company's website (<https://plexusworldwide.jp>), in your Virtual Office, or sent to You by email.

The Company's continued business with You, including the receipt of any compensation from the Company, will be deemed to be your acceptance of the amendment.

Article 12 Use of Personal Information / Commercial Electronic Messages

You consent to the collection and use of your personal information in accordance with the Company's Privacy Policy.

You also consent to receive commercial electronic messages and SMS text messages from the Company. You acknowledge that You may withdraw your consent at any time by emailing privacy@plexusworldwide.com or contacting Plexus customer service at customerservice@plexusworldwide.jp or 815068623692. In order to support your business, the Company may need access to certain personal information and the ability to send commercial electronic messages. You understand that if You wish to continue as a Brand Ambassador, You may not be able to revoke this permission to collect and use your personal information or withdraw your consent to send commercial electronic messages or SMS text messages.

Article 13 Use of Name/Portrait

You agree that the company may use your name, likeness, and personality to promote the business in any and all media, including testimonials, radio, television, DVD, DVD-ROM, CD, CD-ROM, cable television, satellite, print, internet, internet streaming, and social media.

You agree that the Company owns all rights to your personal experiences, photographs/portraits and works created from them, and You agree not to assert any claims, demands or actions based on moral rights ("moral rights" as defined in Articles 18 to 20 of the Copyright Act of Japan). You release the Company, its representatives, employees, officers, members, partners, directors and agents from any and all liability and claims relating to the use of your personal testimony, name/photograph or likeness for any purpose whatsoever.

Article 14 Ethics

You understand that the Company is a family-oriented company and is expected to have the highest ethical and honest integrity and to act in accordance with applicable laws. You confirm that You have never been convicted of a serious crime under the Criminal Code of Japan, have never been charged with a crime contrary to morality, or have violated a court order.

Article 15 Supervision and Training

You agree that You must supervise and train any Brand Ambassadors sponsored by You. This means that You must communicate regularly with your Downline Organization.

Article 16 Direct Selling Association

The Company is proud to be applying for membership in the Japan Direct Selling Association (hereinafter referred to as "JDSA") and comply with the JDSA Code of Ethics. You are obliged to ensure that your Brand Ambassador is familiar with and complies with the JDSA Terms. The JDSA Terms can be found by clicking on the link above or by clicking on the JDSA link on the Plexus website.

Article 17 Dispute Resolution Policy

(a) In the event of a dispute between You and the Company, any of its officers, employees, members, partners, brand ambassadors, or vendors, or arising out of goods sold by You, You agree to make good faith efforts to resolve the dispute in an amicable and mutually satisfactory manner.

(b) If the dispute is not resolved amicably, the Tokyo District Court shall have exclusive jurisdiction.

(c) Notwithstanding the foregoing, any revision, modification, modification or termination of the Dispute Resolution Policy shall not apply to any dispute actually notified by you prior to the effective date of such revision, modification, or termination.

The effective date of any revision, modification, or termination shall be thirty (30) days after the revision, modification, or termination is posted on Company' s website (www.plexusworldwide.jp) or notified to Brand Ambassadors by email.

Article 18 Assignment

This Agreement sets forth your rights and interests in your business.

You may not assign this Agreement or any of your rights or obligations under this Agreement. If this Agreement is properly assigned, it will bind and benefit your successors and assigns. The Company may assign this Agreement to an affiliate or entity.

Article 19 Waiver

No waiver by any breach of any provision of this Agreement by You aor the Company shall be deemed a waiver of any further breach of that provision or any other provision.

Article 20 Invalid

Each provision of this Agreement must be construed in a manner valid under applicable law. If any provision is held to be invalid, the remainder of this Agreement will remain in full force and effect.

Article 21 Integration

This Agreement and the documents incorporated by reference constitute the entire understanding and

agreement between You and the Company.

Article 22 Headings

The headings and headings used in this Agreement are for reference purposes only and are not intended to be used to interpret this Agreement.

Article 23 Notice

All required notices shall be given in writing and shall be deemed to have been delivered in person, by e-mail or by a courier in Japan to the following address (or such other address as may be specified in writing by either party):

(I) For Plexus:

〒106-0032 7-7-7 Roppongi, Minato-ku, Tokyo Tri-Seven Roppongi 8F Plexus Japan Co., Ltd.

E-mail address to the Legal Department: legal@plexusworldwide.jp

(II.) FOR BRAND AMBASSADORS:

The current address listed on the Virtual Office Brand Ambassador profile page

Or to your email address.

Article 24 Trademarks, Domain Names, and Social Media Sites

As a Brand Ambassador for the Company, You are permitted to use the Company' s name, trademarks, copyrighted materials, and other intellectual property in your business and approved advertising.

If You terminate this Agreement and cease to be a Plexus Brand Ambassador, You may not use the Company' s name, trademarks, or other Company materials. While You are a Plexus brand ambassador, You must not use any Plexus trademark, or any name or image similar to a Plexus trademark, in any manner unrelated to Plexus.

This includes use in business names, email addresses, domain names or subdomains, social media site names, URLs, phone numbers, and other postal addresses and titles.

Article 25 Refund / One-year buyback

(I.) 30-day satisfaction guarantee. If you or your customers are dissatisfied with the products, You may contact customer service within 30 days from the date of purchase to obtain a full refund in accordance with the provisions of the "Cooling-off" provisions of the Act.

Any commission paid to You or your upline for the refunded product will be debited from your account and, if applicable, from your upline account.

(II.) ONE-YEAR BUYBACK

In the event of termination of this Agreement by You or the Company, the Company will repurchase any products available for sale purchased by You within twelve (12) months from the date of termination of this Agreement in accordance with Section 40.2 of this Commercial Code.

Products are "currently marketable" as long as they are commercially reusable and within the applicable

expiration date.

If the Company has notified You at the time of purchase that the Product or Products are seasonal, discontinued or special promotional products, You will not be able to return the product for repurchase.

Article 26 Compensation Plan

If eligible, You receive bonuses or commissions from sales to your customers, from your personal sales and from sales by your downline organization, in accordance with the Company's current compensation plan. The Company may change or modify the eligibility requirements to the compensation plan. Commission rates may be adjusted by promotions, discontinued, or seasonal product pricing.

If You do not provide the Company with your Individual Number, or if the Company is unable to transfer funds to You for any reason, the Company may charge a reasonable administrative fee on a monthly basis, and you agree that it will be debited from your Brand Ambassador Account balance until the balance in your account reaches zero.

Article 27 Force Majeure

If either party is unable to perform its obligations under the terms of this Agreement due to acts of God, strikes, epidemics, pandemics, acts or orders of governments, failure or damage to equipment or communications beyond its reasonable control, or any other cause beyond its reasonable control, that party shall not be liable to the other for damages resulting from its inability to perform.

By e-signing, I confirm that I have read, understood, and agree to the terms and conditions of this Agreement.

Signature

Name

Date