

Plexus® Product Subscription Terms and Conditions

Welcome to the terms and conditions ("Terms") for our Product Subscription ordering program ("Subscription"). These Terms are between you ("You") and Plexus Worldwide, LLC and/or its affiliates ("Plexus", "we" or "us"), and govern your and our respective rights and obligations. The Terms constitute the entire agreement between You and Plexus relating to your Subscription. Please note that your use of the plexusworldwide.com website ("Plexus Website") is also governed by our [Terms of Use](#) and [Privacy Policy](#), as well as all other applicable terms, conditions, limitations and requirements on the Plexus Website, all of which (as changed over time) are incorporated into these Terms. By placing an order through your Subscription, you accept these terms, conditions, limitations and requirements. Please read these Terms carefully.

You can select the products and the monthly processing date for your Subscription order and there is no minimum purchase requirement. When You make your first Subscription order upon sign up, this selection of products will be your default Subscription order for the following month's Subscription order, unless You make changes. You understand there will be approximately one (1) month between each Subscription shipment. In addition to your Subscription, You may also place individual orders by logging in to your online office. Plexus charges sales tax and shipping fees on orders based on purchase price and shipment location.

When your first Subscription order is placed, Plexus will charge your credit or debit card or other payment method ("Payment Method") used to create your Subscription for that order and then on a monthly basis will automatically charge your Payment Method for each monthly Subscription order. By agreeing to these Terms, You authorize Plexus to charge your Payment Method in accordance with these Terms.

Your monthly Subscription charge will be the same amount as your first Subscription order, not including taxes and shipping fees unless You change your Subscription order online through My Account. Product prices, taxes and shipping charges may change as You receive your orders over time.

If we are unable to complete your Subscription order with the Payment Method You used to create your Subscription, You authorize us to update your Subscription account with another Payment Method in My Account and to charge that Payment Method for your Subscription orders.

If any items in your order are unavailable when we plan to ship it, You authorize us to update your Subscription or fulfill your order with a similar item that we believe will meet your expectations.

Your Subscription will begin on the date you sign up and automatically create a new order each month until You cancel.

You can cancel your Subscription order at any time by contacting Plexus Customer Service by telephone at 480-998-3490, by email at cs@plexusworldwide.com, online through My Account, or by mail to 9145 E Pima Center Parkway, Scottsdale AZ 85258. Your cancellation notice must be received by Plexus at least 24 hours before your next order charging date.

We may, in our sole discretion, terminate your Subscription at any time without notice. If we do so, You will only be charged for orders that have been shipped to You.

Your Subscription is personal to You, and You may not assign or transfer your Subscription or any of the benefits to any third party without our authorization.

Plexus is committed to quality products for all its customers and wants to ensure your satisfaction. If You are not satisfied with your Plexus product purchase, You may request an exchange or refund within sixty (60) days of purchase by calling Customer Service at 480-9983490 and returning the unused portion of your product to Plexus at 9145 E Pima Center Parkway, Scottsdale, Arizona 85258. Only products purchased directly from Plexus by VIP Customers are eligible for exchange or refund. Refund or exchange amount is based upon the purchase price paid at the time of sale, applicable sales tax (if any) and shipping costs. Product refunds will be credited to the original method of payment in accordance with the [Plexus Returns Policy](#). Replacement products supplied under this guarantee may not be returned.

We may, in our sole discretion, change these Terms, (including all applicable prices, terms, conditions, limitations and requirements on the Plexus Website), without notice to You. If any change to these Terms is found invalid, void, or for any reason unenforceable, that change is severable and does not affect the validity and enforceability of any remaining changes or conditions.

YOUR CONTINUED PARTICIPATION AFTER WE CHANGE THESE TERMS CONSTITUTES YOUR ACCEPTANCE OF THE CHANGES. IF YOU DO NOT AGREE TO ANY CHANGES, YOU MUST CANCEL YOUR SUBSCRIPTION.

WITH RESPECT OF ANY DISPUTES ARISING FROM THESE TERMS AND/OR FROM YOUR SUBSCRIPTION, YOU AGREE TO WAIVE THE RIGHT TO LITIGATE IN COURT OR ARBITRATE ANY CLAIM OR DISPUTE AS A CLASS ACTION, EITHER AS A MEMBER OF A CLASS OR AS A REPRESENTATIVE, OR TO ACT AS A PRIVATE ATTORNEY GENERAL.

These Terms shall be governed by, and construed in accordance with, the laws of the State of Arizona and you agree to the exclusive jurisdiction of the courts of Arizona. Any dispute arising directly or indirectly out of these terms and/or your Subscription is Agreement will be resolved exclusively in the courts of Arizona.

